

Non Discrimination Notice and Accessibility Requirements

Discrimination is Against the Law

Plastic Surgery Consultants/Copeland Cosmetic Surgery complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Plastic Surgery Consultants/Copeland Cosmetic Surgery does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Plastic Surgery Consultants/Copeland Cosmetic Surgery

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

Qualified Sign language interpreters
Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

Qualified interpreters
Information written in other languages

If you need these services, contact our Practice Manager at 314-272-0864.

If you believe that Plastic Surgery Consultants/Copeland Cosmetic Surgery has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Betty Via, Civil Rights Coordinator, PH.314-272-0864, Fax 314-272-0866, bettyv@stl-psc.com You can file a grievance in person or by fax or email. If you need help filing a grievance, Betty Via, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail for phone at:

U.S. Department of Health and Human Services
200 Independence Ave, SW
Room 509F, HHH Building
Washington, D. C. 20201
Ph 1-800-368-1019, 800-5374-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index/html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

لحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 번으로 전화해 주십시오.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die english Schprooch.

تماس بگی حوجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. یا

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis.

ማስታወሻ: የግናገራ ቋንቋ ለማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ